



Cc: 2014/281707/07 Vat No: 4880269594

P.O.Box 2899, Polokwane, 0700
Gateway Park No. 8
Cnr Kalsiet & Zunè str - Magnavia
Polokwane

Tel/Fax: 015 298 9169 – Cell: 083 629 5157
Fax to Mail: 086 671 6842
Cell: 079 528 1417 - Hennie
coolladies@mweb.co.za / hennie@coolladies.co.za
Accounts: admin1@coolladies.co.za

Dear Client

RE: GUARANTEE AND WARRANTY ON REPAIRS, COMPRESSORS AND MAINTENANCE ON COLD ROOMS AND FREEZER ROOMS

Kindly be advised that there is a Guarantee and Warrantee on new Airconditioners, new compressors and repairs of our work if a service contract is in place.

1. MAJOR SERVICE ON COLDROOM

With the Major Service we provide the following on the unit:

- ◆ Serial Number
- ◆ Make
- ◆ Model
- ◆ Breakdown quotation (if needed)

A MAJOR SERVICE CONSIST OF :

REMOVE EVAP FANS AND CLEAN COIL WITH CHEMICALS
CLEAN OUT DRAIN PAN
CLEAN EVAP FAN BLADES
RE-ASSEMBLE EVAPORATOR
TEST DRAIN PYPE FOR PROPER DRAINAGE
TEST LIGHT IN WORKING ORDER
DOOR AND DOOR RUBBERS IN WORKING ORDER
REMOVE CONDENSOR FAN AND CHEMICALLY CLEAN COIL
TEST FAN OPERATION
TEST PRESSURE SWITCH SETTINGS
TEST COMPRESSOR OPERATION
TEST COMPRESSOR CUT OUT ON PRESSURE SWITCH
TEST THERMOSTAT
CLEAN CONDENSOR IN GENERAL
TEST ALL ELECTRICAL COMPONENTS

On request of the client we can also mark the units to make it easy to lodge a complaint.

If one of the units is out of order a quotation for repairs will be provided. Training on site is also provided were needed.



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2. REPAIRS TO UNITS

- ◆ Replace to Compressor carries a warranty for 6 (six) months (If a service plan is in place) (T&C Applied)
- ◆ Replacement of all components on unit carries a warranty of 6 (six) months (If a service plan is in place) (T & C Applied)

3. ACKNOWLEDGEMENT OF AGREEMENT

With this letter a service schedule agreement will be attached for your attention and record purposes.

We trust you find the above mentioned in order and our company is looking forward to do business with you.

Yours faithfully

HENNIE HATTINGH
OWNER
079 528 1417